



City Net Impact Report

Palm Desert
January 2024

25

Clients
Interactions

34

Clients
Enrolled

5

Positive
Exits



5

Exits to Shelter

1

Behavioral
Health
Screening



4

Veterans
Enrolled



1

Out-of-town
Requests for
Service



1

Transportation Services



6

ID Vouchers issued



27

Accepted Services



SUCCESS STORY

- A veteran experiencing homelessness contacted City Net for assistance after receiving information about the Outreach hotline from a former client. His case managers started by identifying which benefits needed immediate attention and arranged an appointment and transportation for the client to get a new EBT card. (Continue on page 2).

PROGRAM HIGHLIGHT

City Net case managers collaborated with Code Enforcement to assist a veteran working with City Net for housing assistance. Code Enforcement agreed to hold the client's personal belongings in a storage unit, allowing the client to have more freedom of movement to appointments at the Veterans Affairs offices. The collaboration to keep the client's belongings safely in storage allowed the veteran to make proactive progress with his housing goals.

SUCCESS STORIES

The team advocated for the client, explaining how he had become unhoused, and the reinstatement of his VA benefits would help him create a definite housing plan. By the end of the month, the client had his new EBT card and veteran benefits reinstated, and he turned his focus to researching prospective housing opportunities.